

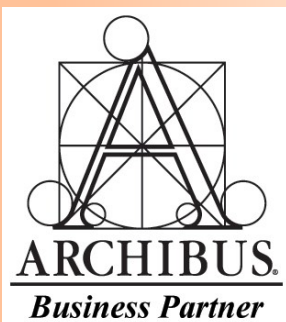
IWMS

At-a-Glance

Integrated Workplace Management Systems (IWMS) are process-driven, web-based software platforms designed to optimize facility management and real estate performance, by improving operational effectiveness, creating a central repository of information, and streamlining business processes and providing decision-making support in the form of reports and dashboards that track key performance indicators.

ADVANTAGES

- * Tracks All Assets
- * Integrates Operations
- * Improves Operational Efficiency
- * Increases Productivity
- * Ensures Business Continuity
- * Mitigates Compliance Risks



Integrated Workplace Management Systems

As a leader in the development and implementation of Integrated Workplace Management System (IWMS) Solutions, ISM Services, Inc. help our clients achieve success by assessing their needs, refining day-to-day operations and processes, and implementing a single source for information.

Implementation Services

Most of our customers choose to engage ISM Services, Inc. for Implementation Services to minimize Cost to Implement, manage Risk, and maximize their Return-on-Investment. ISM is an ARCHIBUS® Value-Added Reseller (VAR) and a member of the ARCHIBUS Developer Network. Our many successes in all varieties of deployments enable us to swiftly deliver solutions that fit our client's needs.

Personalization

No two groups or organizations are ever alike. We all have unique names for things and places, as well as needs for information. For this reason, most of our larger customers engage ISM Services, Inc. to personalize the ARCHIBUS platform to suit their organization. Personalization reduces the training required for personnel to become familiar with the system and produces reporting that is more relevant to the organization, increasing the adoption of the platform.

System Integration

The modern IT environment is a complex web of related systems, each aimed at the specific needs of the group that they support. ISM Services, Inc. helps its customers cut through the noise by offering integration of ARCHIBUS with the other Systems of Record already in place. Pulling information from these other systems leverages the assets while minimizing the resources required to operate the ARCHIBUS system. This process greatly increases the Return-on-Investment by greatly reducing the administrative and operational overhead required.

Integration with AutoCAD, REVIT, or GIS

Almost all of our customers request that ISM Services, Inc. assist in the deployment of the Overlays for AutoCAD, Revit, and/or ESRI ARC-GIS. These 3rd party design and analytics tools allow the ARCHIBUS database to aggregate data from architecturally accurate drawings and designs, eliminating the guesswork needed to measure every space. They also allow graphic depictions of where resources, people, and assets are located. Users can zoom into the inside of a building to see where an individual sits, produce a highlighted chart of which groups are using which areas, or estimate the effort required to relocate anywhere on the globe.

ISM has an established contract with The Cooperative Purchasing Network (TCPN) allowing us to directly sell ARCHIBUS software and services at a discounted price to any government, education, or non-profit organization.

Five Core Solution Areas of ARCHIBUS include:

Capital Project Management

- Manage the capital budget cycle to achieve centralized strategic planning
- Manage projects so they remain on-time and on-budget
- Track and mitigate risks by prioritizing problems

Real Estate Portfolio Management and Lease Administration

- Forecast costs of space requirements
- Improve asset stewardship through tracking and analysis of holdings
- Automate processes for lease tracking and management
- Streamline processes of defining, allocating, and approving occupancy costs

Space and Facilities Management

- Evaluate and plan space usage to increase efficiency and decrease total cost
- Optimize space occupancy rates to allow expansion or consolidation
- View immediate and accurate space occupancy and usage information
- Improve accuracy of departmental cost reporting for greater accountability

Maintenance Management

- Maintain critical assets while minimizing downtime and repair expense
- Ensure preventive maintenance is performed to specifications
- Establish a closed loop assessment and resolution process

Sustainability/Facility Optimization and Compliance

- Track and manage energy use to control costs and mitigate risks
- Enables proactive emergency operations management
- Implement a process for regulation, code and best practice compliance
- Track computer equipment issued to personnel or department

Services and Solutions

ISM Services, Inc.'s expertise, knowledge, and services sets us apart in our capability to partner with clients and achieve strategic and operational goals. Our team of experts brings the knowledge gained from a wide range of projects. We recognize that our future is based on our ability to establish and maintain long-lasting relationships with our clients.

Adapting Technology to a Changing World

Find out more...

Learn more about how ISM's Workplace & Asset Management Solutions can help you facility and learn about our other services by visiting our website:

<http://www.ism-corp.us>