

WHO IS ISM?

ISM Services, Incorporated specializes in the development, implementation, and sustainment of facilities management solutions.

We Are A Facilities IT Company, *not an IT company that implements facilities IT solutions.*

Why is that important? We understand facilities. We don't just install software; we leverage the facilities experience of our employees to deliver solutions that address the needs of facilities managers.

We offer full project lifecycle support—from requirements definition through decommissioning.

Engagement

is our customer-facing division that provides full lifecycle solutions – from requirements definition, through implementation, and into sustainment.

Innovation

offers full customization of the ARCHIBUS software suite. We also offer OEM software and ground-up software solutions for customers requiring unique, custom applications.

Support

offers support desk and training solutions.

Technical Services

provides facilities consulting and ensures that ISM and our customers stay on the forefront of emerging facilities technologies.

We deliver our solutions with the right combination of leading-edge technologies, years of experience, and unparalleled support. The foundation of our business revolves around the implementation and sustainment of ARCHIBUS-based facilities management systems. Our solutions create the essential building blocks that allow for the full lifecycle management of facilities and facility assets.

WHAT DO WE DO?

- Facilities IT Solutions
- Software Development
- Internet of Things
- Help Desk
- Training
- Facilities Consulting

OUR CUSTOMERS

- Federal Government
 - Department of Defense
 - Intelligence Community
- Industrial / Manufacturing
- Education
- Research / Lab
- Healthcare
- State and Local



WHY USE US?

We Strive to Stay on The Forefront of Technology.

Our strength lies in our employees and the diverse professional backgrounds and experience that they bring to ISM and our customers. We recognize that our future is based on our ability to establish and maintain long-lasting relationships. Our mission is to educate our customers so that they become the experts on their facilities and may manage them efficiently.

We strive to aid and educate our customers in solving challenges relating to facilities operations and management. We bring value to our customers through visibility, speed, efficiency, credibility, and security. We operate in an environment built around solid and reliable data so that our customers can make informed decisions about their operations.

OUR PARTNERS



NAICS

238390	541490	541614
334511	541511	541618
531390	541512	541990
541310	541513	561210
541340	541519	561499
541410	541611	611420

DUNS

18-206-6329

CAGE CODE

358P4

GSA Schedule 70

GS-35F-053DA

“Overall, ISM has demonstrated expertise in the installation and implementation of the ARCHIBUS software package across a very large, geographically separated enterprise. Their team works as an integrated part of the team and communications internally and externally with the Program Manager are strong. ISM has a strong relationship with ARCHIBUS and is able to research and provide systematic answers to software process queries for the team and customer base.”

- ISM Customer

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